

Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that: SinoPac Securities Corporation
18F.
No. 2, Zhongzheng 3rd Rd.
Xinxing Dist.
Kaohsiung City
800308
Taiwan

永豐金證券股份有限公司
臺灣
高雄市
新興區
中正三路2號
18樓
800308

Holds Certificate No: **CMS 819003**

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

The provision of customer complaint handling service.
客訴處理服務

For and on behalf of BSI:



Joe Hsieh, Managing Director Northeast Asia, APAC Assurance

Original Registration Date: 2024-12-25

Latest Revision Date: 2025-10-09

Effective Date: 2025-12-25

Expiry Date: 2026-12-24

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Certificate No: **CMS 819003**

Location

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臺灣
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Registered Activities

The provision of customer complaint handling service.



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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.
An electronic certificate can be authenticated [online](#).
Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +886 (02)2656-0333.

Taiwan Headquarters: 2nd Floor, No.37, Ji-Hu Rd., Nei-Hu Dist., Taipei 114, Taiwan, R.O.C.
A Member of the BSI Group of Companies.